

TECHNICAL SUPPORTS: *DEVICE APPLICATION SOFTWARE MANAGEMENT*

~document for tracking and managing apps and software of devices~

User Name:		
Date(s) Updates:		
Device:		
<i>Issue</i>	<i>Considerations & Questions</i>	<i>Comments/Info</i>
Number of devices	Device/s used in one location	
	Device/s used in multiple locations	
	Multiple devices to have same apps	
	Multiple devices to be customized differently	
Purchase account management (iTunes; Marketplace)	1 email account & 1 PW (e.g. iTunes) for each device	
	Gift card set up for account/s	
	Person/s designated (for end user) to manage account	
Charge device/s	1 person designated to charge device daily	
	Multiple persons designated to charge device/s	
Installation of apps	Install apps directly on device	
	Install on computer then synch to device	
Payment for apps	Volume purchase for institution/school	
	Gift app purchase w/ code (downloadable on device)	
	1 manager with app purchasing power	
	Multiple managers with app purchasing power	
Computers synched	5 computers authorized for 1 device	
	1 (single) computers authorized for each device	
Data back-up	Device data back-up/restore if needed	
Access to device data	End user has access to all device data	
	End user has access to designated device data	
Device data tracking	Serial number	
	Device inventory number	
	Device warranty number	
	Device account name	
	Account password	
Device protection	Device screen cover	
	Device adaptive case	
Other / Notes:		

Adapted from McGilligan, L. *Mobile Device Management Tips Created Special School District of St. Louis County*. lmcgilligan@ssdmo.org

