

SERVICE DELIVERY SURVEYS: *USER SURVEY*

~survey for AAC user feedback~

Survey Date: _____ **Communication User:** _____

What family members and/or service providers do you work with?

Parent Case AAC/ Assistant OT/PT Vision Behavior Caregiver Sibling
 Manager SLP

Highlight or circle your answer (1 or more) for each of the questions.

1. I know something about my communication device or system(s).			
None (it's new to me)	Limited (just a little)	Some (I've tried it)	Lots (it's familiar)
2. I was involved in choosing my communication device or system(s).			
Not involved	Partially involved	Definitely involved	
3. I am interested in learning more about my communication device or system(s) in the following way(s):			
During instructional time ("just show me")	Short training meetings with a group (other users, caregivers, etc.)	Training materials (webinar, manuals)	Intensive 2–3 hour trainings
4. I am interested in receiving follow-up direct consultation/training from the AAC Specialist.			
Just basics w/ a group	Some 1:1 hands-on help (just for me)	Regular consult (check in with me periodically)	Intensive ongoing help on a regular basis
5. I am interested in learning how people I know can be better communication partners with me.			
Not interested	Somewhat interested	Definitely interested	
6. I want to learn the following about the communication device or system.			
Basic operation (on/off, maintenance)	Basic functional use & organization of vocabulary in device	Contribute to planning vocabulary to customize device	Program vocabulary (organize, modify, back-up, etc.)
7. I intend to use my communication device to communicate with people.			
Once in awhile	Some of the time	Most or all of the time	
8. I think having other people support me in using my communication system is valuable.			
Rarely (not their role)	Sometimes (only when I need it)	Much of the time (on a regular basis)	Most or all the time (I think I will need it)
9. It is important to monitor how I am doing with my communication device.			
Not important	Minimal monitoring only	Some monitoring is helpful	Regular & ongoing monitoring is a good idea
10. The communication between members of my support team is:			
Not very good or frequent enough	Adequate	Regular & ongoing	
Some other interests or concerns that I think need attention:			

